

**Kiveton Park Primary Care Centre Patient Participation Group
Wednesday 21st June 2017**

Attendees: Keith Emsden, Alicia Higgins, Barry Winterbottom, Jean Hirst, Sandra Williams, Nina Wood (guest speaker)

Apologies: Helen Greer-Waring

1. Welcome

Keith welcomed everyone to the meeting and introduced our guest speaker - Nina Wood.

2. Minutes of May Meeting Approved

Minutes of the May meeting were agreed as a true record.

3. Matters Arising

None

4. Treasurer's Report

There is now £945.10 in the bank due to money being used for Christine's retirement present from the group.

5. Vice Chair/ Secretary Report

None

6. News from the Surgery

The surgery was having a new phone system. Also the visit to the new walk in centre in Rotherham was really interesting. The walk in centre will be opening on the 6th July 2017.

7. Guest Speaker - Nina Wood from Lloyds Pharmacy at Wales

Nina gave a talk about pharmacists and pharmacies in general. She spoke about how she had got to where she was today - University and placement. Nina also spoke about the process she had to go through to become a pharmacist - taking exams and registering with a pharmacy council.

Nina also spoke about how the online prescriptions had impacted the pharmacy.

Nina spoke through what she, as a pharmacist, had to do when dealing with a patient. She explained about the different questions she had to ask to ensure no symptoms were missed and that the patient was receiving the correct treatment. She also explained about a pharmacist's job to advise the patient on where and when to seek medical advice from either a GP or a hospital etc.

Nina explained the different roles and different types of pharmacists and the different routes they took. With each role she explained what they were allowed to do and what they couldn't do and the benefits and downfalls of each role.

Nina explained what services the pharmacy offer and how they differ from other pharmacies. Not only the services they provide but the campaigns they had to be involved with promoting. She also explained that they receive some of the 111 calls which had been referred to the pharmacy.

Nina explained the legal side of working in a pharmacy and the rights they have to maintain such as confidentiality and preventing discrimination.

Nina also explained the process of reporting incidents and how they benefitted not only the specific pharmacy but the pharmacies across the UK as the big issues were posted as cases. Also how recording near misses ensures safety.

She also explained about organisations that work with the pharmacy to ensure they are the best they can be. The pharmacies are locally commissioned.

8. C.R.Y. Charity Fundraising

Keith explained how the sponsored walk idea needed insurance which was very expensive. However, RUFC community trust which help charities have invited us to present our charity at a carousel and help with planning fundraising events. We have also been invited to give a presentation on CRY in Sheffield on the 13th July. A coffee morning in August or September was suggested. As well as a sponsored cycling using gym equipment. We have also had an offer from a organisation - toolstation - to be considered for a donation or sponsor for CRY.

9. Rotherham CCG Health and Wellbeing meeting on Wednesday 5th July 2017

The meeting will be held at the Carlton hotel.

10. Any Other Buisness

None

11. Next Meeting Wednesday 19th July 2017 at 6pm

The meeting closed at 7pm.